

BANGALORE METROPOLITAN REGION DEVELOPMENT AUTHORITY

No.1, LRDE BUILDING, ALI ASKAR ROAD,
BANGALORE-560 052.

Tel: 080-22263479[EPBAX]

Website: www.bmrda.karnataka.gov.in

CITIZEN CHARTER

Introduction:

Bangalore Metropolitan Region Development Authority was established in the year 1985 with the main purpose of promoting planned physical development of Bangalore Metropolitan Region Area taking into consideration the socio-economic aspects. Preparation of Structure Plan for the BMR region which acts as a policy guide for the preparation of Master Plan for the orderly development of Local Planning Areas within BMR region. Implementation of these plans and schemes (Townships, Roads) are the major activities of the BMRDA.

Functions of Administration and Revenue Section:

1. General office administration.
2. All matters relating to land acquisitions for the projects.

Functions of Town & Country Planning Section:

The important functions mainly comprises of:

1. Extension of technical assistance to the Govt. in formulation of policy guidelines in matters related to urban and regional planning.
2. Preparation development plans for the BMR region.
3. Extension of Technical assistance to various Govt. Departments / under taking in matters related to planning such as furnishing technical opinion to revenue department for non-agricultural purposes.
4. Extension of Technical assistance to the local planning authorities (LPA's) within the BMR region.
5. Preparation of project related to rehabilitation/re-settlement schemes and preparation of traffic management plans.
6. BMRDA also extends technical support to the planning authorities and urban local bodies (ULB's) in the preparation, enforcement and implementation of development plan proposals.
7. Beautification schemes for preserving and enhancing urban aesthetic qualities.
8. Extension of technical assistance to the rejuvenation of tanks schemes.
9. Giving technical opinion on the proposals of change of land use received in BMRDA and from LPA's.

Functions of Accounts Section:

1. All matters relating to accounts.
2. Preparation of Budget and Monitoring expenditure.

Our commitments:

- ❖ Preparation of Structure Plan for the BMR region.
- ❖ Preparation of Scientific Base Map for the local planning area of the planning authorities.
- ❖ Preparation of Master Plan for the LPA's.
- ❖ Technical assistance to KIADB, Housing Board, Local bodies etc.
- ❖ Technical opinion regarding change of land use to the Govt.

Public participation:

The Citizen views are important and taken into consideration while preparing master plan & Structure Plan at the level of planning authorities and development authorities.

List of planning authorities and development authorities within the BMR region as on October 2011:

1. RamanagaraChannapatna Development Authority
2. Bangalore International Airport Area Planning Authority
3. Doddaballapura Planning Authority
4. Anekal Planning Authority.
5. Hosakote Planning Authority.
6. Nelamangala Planning Authority
7. Magadi Planning Authority
8. Kanakapura Planning Authority
9. Satellite Town Ring Road (STRR) Planning Authority
10. Greater Bangaluru-Bidadi Smart City Planning Authority
11. Channapatna Planning Authority

Further commitments:

- ❖ Planning of mass traffic system.
- ❖ Traffic management plans for BMR region.
- ❖ Project feasibility studies.
- ❖ Preparation of Master Plan to the planning authorities within BMR region.
- ❖ Study on Rejuvenation of tanks within BMR region.
- ❖ Implementation and management of proposed STRR, IRR, TRR & RR within BMR region.

Summary of what the Bangalore Metropolitan Region Development Authority (BMRDA) officers are responsible and the standards of services available to the public from BMRDA.

OFFICERS OF BMRDA & THEIR DUTIES

Sl. No	Designation	Type of service provided by the officer	Office Number	Meeting hours on working days	E-mail address
1	Metropolitan Commissioner	Chief executive of BMRDA	080-22255493	3-00 pm to 5-00 pm	mc-bmrda@kar.nic.in mc.bmrda@ka.gov.in
2	Metropolitan Planner and Director of Town & Country Planning	All Town & Country Planning matters of BMRDA & Assisting Metropolitan Commissioner	080-22267214	3-00 pm to 5-00 pm	bmrda.tp1985@gmail.com
3	Additional Director of Town & Country Planning	Appealing Public Information Officer for Town & Country planning matters All Town & Country planning matters of BMRDA	080-22267214	3-00 pm to 5-00 pm	-
4	Additional Metropolitan Commissioner (I/c)	Assisting Metropolitan Commissioner in projects like proposed Townships & Roads networks, Administration & Revenue matters	080-22340983	3-00 pm to 5-00 pm	-
5	Joint Metropolitan Commissioner	Assisting Metropolitan Commissioner in projects like proposed Townships & Roads networks, Administration & Revenue matters	080-22340983	3-00 pm to 5-00 pm	-
6	Deputy Metropolitan Commissioner	Administration & Revenue matters	080-22340982	3-00 pm to 5-00 pm	-
7	Join Director of Town & Country Planning-1	Assisting officers in Town & Country Planning matters	080-22267214	3-00 pm to 5-00 pm	-
8	Join Director of Town & Country Planning-2	Assisting officers in Town & Country Planning matters	080-22263479	3-00 pm to 5-00 pm	-
9	Deputy Director Town & Country Planning	Public Information Officer for Town & Country planning matters & assisting senior officers in Town & Country Planning matters	080-22263479	3-00 pm to 5-00 pm	-
10	Assistant Metropolitan Commissioner,	Public Information Officer for Admin, Revenue matters & assisting senior officers	080-22205284	3-00 pm to 5-00 pm	-
11	Accounts Officer	All accounts matters of BMRDA & Public Information Officer for Accounts matters.	080-22263479	3-00 pm to 5-00 pm	-
12	Assistant Director of Town & Country Planning-1	Updating of BMRDA website & assisting senior officers in Town & Country Planning matters	080-22340980	3-00 pm to 5-00 pm	-
13	Assistant Director of Town & Country Planning-2	Assisting senior officers in Town & Country Planning matters	080-22340980	3-00 pm to 5-00 pm	-

14	Assistant Director of Town & Country Planning-3	Assisting senior officers in Town & Country Planning matters	080-22340980	3-00 pm to 5-00 pm	-
15	Tahasildar,	Assisting senior officers in admin & House keeping & revenue matters	080-22263479	3-00 pm to 5-00 pm	-

OUR VISION:

To facilitate planning, coordinating and supervising the proper and orderly development of the area within the Bangalore Metropolitan Region and allied matters.

OUR MISSION:

To promote / integrated Urban and Rural areas by regulating land use and development to improve the quality of life.

OUR COMMITMENT:

We ensure integrity, transparency, effectiveness, efficiency, professionalism and innovation in our official conduct. We treat you with courtesy and answer all your queries promptly. We stay approachable to all public easily.

RESPONISIVENESS:

We are reachable by telephone, fax, in person during normal visiting hours and by e-mails also at any time.

OUR SERVICES:

1. Submitting of proposals for change of land use to the Govt.
2. Furnish information regarding land acquisition to the public / applicants.

STANDARDS SERVICES:

Sl. No	Services offered	Designated officer	Alternative officer	Mode of application	Stipulated time
1	Change of land use proposals.	Metropolitan Planner and Director of Town & Country Planning	Additional Director of Town & Country Planning-1&2	Giving technical opinion on the proposals of change of land use received from LPA's	-

Grievance Redressal Mechanism:

If the service as mentioned in the above para is not provided even after submitting all the required documents and payment of required fee to the Government are not provided, the Metropolitan Commissioner may be approached for the grievance redressal.

WE VALUE YOUR FEED BACK:

We would like to have your feed back to meet and exceed your expectations to serve you better. Please contact our officers or write to us.

FOR MORE INFORMATION:

For more information public can visit our website www.bmrda.kar.nic.in Contact our officers.

Sd/-

Metropolitan Commissioner
Bangalore Metropolitan Region
Development Authority, Bangalore.